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Ref:AKTU/CTPC/2024/1154   10 Oct, 2024

To,
The Directors/Principals
Colleges affiliated/associated to Dr. APJ Abdul Kalam Technical University
Lucknow, Uttar Pradesh

Subject: **Regarding "NTT Data Services" hiring opportunity for B.Tech (All branches)/MCA from 2024 passed out batch.**

Dear Sir/Ma'am,
Pleased to inform you that as part of hiring process for B.Tech(all branches)/MCA 2024 passed out batch, company **"NTT Data Services"** wish to invite the students of AKTU affiliated colleges for this drive. Please find invitation and link for the participation of students as per the details attached herewith in (Annexure- A). You are requested to kindly go through and encourage the students for registration latest by **11 Oct, 2024.**

Direct Registration Link:

https://nttdata.eightfold.ai/events/candidate?plannedEventId=n23KanE1vp (Mandatory)

If you have any concern, you are requested to feel free to write at tnp.aktu@aktu.ac.in

Best Wishes,

(Neelam Srivastava)

Copy to:
   (1) Registrar, AKTU, Lucknow
   (2) Finance Officer, AKTU, Lucknow
   (3) Staff Officer to Hon' Vice Chancellor for kind information

(Neelam Srivastava)

Campus Placements 2024

Job Notification Form

COMPANY OVERVIEW

Name of the Company	NTT DATA IPS Pvt Limited
Website / Other source of Information	https://us.nttdata.com/en/
Company Type	
Brief write-up on the Company (50 to 75 words)	NTT DATA is a trusted global innovator of business and technology services, helping clients innovate, optimize, and transform for success. As a Global Top Employer, we have diverse experts in more than 50 countries and a robust partner ecosystem.

JOB PROFILE

Job Designation	Technical Graduate Trainee (during training)
Job Description	**Role:** Service Desk Associate - English India - WFO working (100% work from office) **Role Overview** • The Service Desk Associate advises and assists users over the phone/chat/email in solving problems related to hardware, software, networks, and peripherals using available technology and internal processes & procedures. Screens, diagnoses, research, and resolves user issues. • Documents service requests and dispatches orders to support groups for problem resolution. Advises users on the interpretation of Information Technology (IT) policies, capabilities, limitations, etc. • Provides quick response to ensure maximum uptime of all users.
Place of Posting	Noida Sector 144
Key Responsibilities:	**Roles & Responsibilities** • Manages customer interactions & records reported issues in the ITSM • Identifies issues, apply fixes and investigate root

	causes using internal instructions.
	• Provides technical guidance in activities associated with identifying, prioritizing, and resolving problems by telephone and e-mail
	• Screens, refers and diagnoses internal inquiries and work requests relating to PC maintenance
	• Participates in a supportive role by acting as a liaison between customers and departments within the organization, to ensure that all on-line system problems are resolved in an accurate and timely manner.
Type of Placement	Off Campus

SALARY DETAILS

Cost to Company (CTC)	3 LPA
Training Period	60 to 90 Days
Salary / stipend paid during training	Stipend of 12000/PM
Bond or Service Contract (If Yes, give details)	No

SELECTION PROCESS

Shortlist from Resumes	
Written Test (Technical / Aptitude)	Online Assessment – English, Logical Ability, Quantitative Aptitude, Computers
Group Discussion	Yes
Personal Interview	Techno Managerial Interview
Minimum Number of Offers You intend to make	20
Eligible Department and Program	BTech/MCA – Any Stream
Specific Eligibility requirement (Please mention)	2024 (all Branches) Pass outs Only **>= 60 throughout Education**
Registration Process	**Through Eightfold –** https://nttdata.eightfold.ai/events/candidate?plannedEventId=n23KanE1vp
Date & Time of the Drive	**October 25th – 9 AM**
Venue	**Yet to finalize**
Expected Joining (dd/mm/yyyy)	**Immediate**